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I fully support conducting this study and the study's findings for going forward. What concerns me is that there will undoubtedly be naysayers to the whole concept of a recycling container refund program because whenever change is proposed, there are those who are "afraid" of change. In some cases that fear is what the change will mean for their profit margin. The Engagement Study states that impacts to the current system (producers, retailers, consumers, local governments, and existing recycling infrastructure) must be evaluated and any new recycling container refund program must aim to not create competition with existing programs. I agree with the sentiment, but competition will indeed be created - how can it not?? A positive change means there will be impacts, but that should be welcomed, not feared, and it definitely should not be a reason to undercut or abandon a recycling container refund program. That is my main concern at this point in the development process - how will opposition to the proposed program be weighed and how will it impact the study and ultimately the creation of a container refund program? Change is sometimes hard. Let's not allow fear of change, no matter how loud or powerful, become the reason a widely supported and needed program is undermined or worse - completely derailed. I volunteer to help prevent that from happening in any way needed.