

Richard LeBlanc

WA Climate Act - Where is our opportunity to vote on this burdensome additional tax. That's all it is, IT'S A TAX. We the people should have an opportunity to approve your religion put upon us.

Where is the vote? Where is the Vote?

Rick

Quick Reference Information

Account Number 354126-5
 Bill Date 2/02/2024
 Bill Inquiries 800-422-4012
 Current Charges Due 2/23/2024
 AMOUNT DUE \$150.00



NW Natural®

nwnatural.com

Customer Statement For Service At:

RICHARD C LEBLANC
 Sheryl M Leblanc
 14201 NW 44th Ct
 Vancouver, WA 98685-1543

USAGE SUMMARY

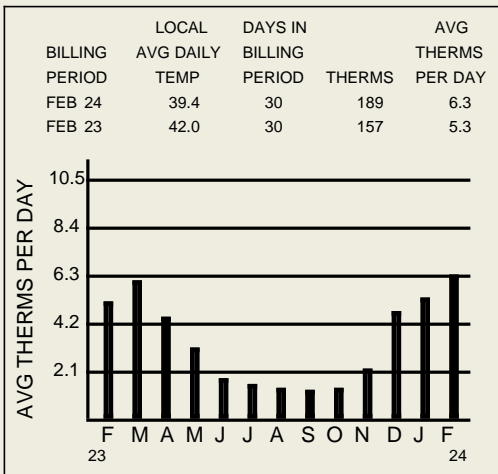
Meter 667476

Actual Read 4537 2/02/24
 Actual Read - 4371 1/03/24
 Units of gas 166 30 days
 Billing Factor x 1.143
 Therms 189.7

NW NATURAL ACCOUNT SUMMARY

Previous Balance \$4.88
 Payment(s) Received 150.00CR
 Subtotal Balance Forward \$145.12CR
 Current Charges
 Minimum Charge Rate R02 8.00
 Gas Usage 189.7 @ 1.20795 229.15
 WA Climate Act Fee 189.7 @ .49726 94.33
 WA Climate Act Credit Jan-Mar 32.62CR
 Subtotal Current Charges \$298.86
 New Balance \$153.74

**** Auto-Pay ** Your automatic payment will be processed on the due date of this bill.**
 A late charge of 1% with a minimum of \$1.00 may be assessed on a past due balance of \$50.00 or more.
 Your monthly Equal Pay Plan amount is \$150.00
 You are on a budget plan. The amount due includes the amount owed on your plan and any miscellaneous charges.
 Thank you for your payment.
 Current charges include \$15.36 to support energy efficiency programs.



The cost of postage increased in January. To save money on stamps, enroll in paperless billing. We'll send a helpful email or text when your bill is ready. Enroll at nwnatural.com/Paperless.



NW Natural®
 PO BOX 6017
 Portland Oregon 97228-6017

Please detach and return this portion with your payment.

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CHECK BOX IF ADDRESS CHANGE OR COMMENTS NOTED ON BACK OF BILL.

ACCOUNT NUMBER
 354126-5

DEDUCTION DATE 2/23/2024
 AUTO PAY DO NOT SEND PAYMENT

RICHARD C LEBLANC
 SHERYL M LEBLANC
 14201 NW 44TH CT
 VANCOUVER WA 98685-1543



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IMPORTANT INFORMATION

WHEN YOU MOVE OR WANT TO DISCONTINUE GAS SERVICE Please notify NW Natural at least five days in advance.

EMPLOYEE IDENTIFICATION Our employees carry company identification with a photograph. Ask to see identification before admitting anyone onto your premises. If you have any questions, call 800-422-4012.

CUSTOMER RIGHTS REGARDING BILLS Customers receiving a corrected bill due to a previous underbilling have the right to enter into a time payment agreement by calling NW Natural. A customer that cannot resolve a billing dispute with NW Natural may contact their state utility commission. Oregon: Public Utility Commission of Oregon at 800-522-2404 or www.puc.state.or.us. Washington: Washington Utilities & Transportation Commission at 888-333-9882 or www.utc.wa.gov.

PRIVACY POLICY NW Natural's privacy policy is posted on its website at nwnatural.com.

Explanation of common billing terms:

BILLING FACTOR Converts metered units of gas into therms.

LATE PAYMENT CHARGE A charge may be applied to past-due utility billings.

PAYMENT DUE DATE Bills are due when rendered and become delinquent if not paid by the due date printed on the bill.

THERMS A measure of energy. One therm equals 100,000 BTUs (British Thermal Units). To determine the number of therms used, multiply the Units of Gas by the Billing Factor.

UNITS OF GAS Gas meters record the volume (units) of gas you use. To calculate the units of gas used, subtract the previous meter readings from the present meter reading.

WARM (Weather Adjusted Rate Mechanism) Default billing method that helps ensure NW Natural does not collect more or less than its fixed costs from its Oregon customers, regardless of fluctuations in weather.

NATURAL GAS ODORS

- Toll Free (24 hours a day, 7 days a week)800-882-3377

GAS LINE LOCATING SERVICE (Call before you dig!)

- Oregon & Washingtoncallbeforeyoudig.org or call 811

CONTACT CENTER HOURS

- Monday - Friday, 7:00 a.m. to 6:00 p.m.

CUSTOMER SERVICE & BILLING

- Residential & Commercial Customers503-226-4211
Toll Free800-422-4012
- Industrial & Large Commercial Customers503-721-2512
- Equipment Replacement Information, Toll Free ..800-927-6123
- Weatherization Information866-368-7878
- Oregon Relay Service (for Hearing Impaired) ...800-735-2900
- Washington Relay Service (for Hearing Impaired) ..800-833-6384

NW NATURAL APPLIANCE CENTER

2610 SE 8th Avenue, Portland, OR 97202-1004 ... 503-220-2362

PAYMENT METHODS

- Mailing Address P.O. Box 6017, Portland, OR, 97228-6017
- Enroll in Auto Paynwnatural.com/AutoPay
- Free Payment Online nwnatural.com
- Free Payment by Phone 833-347-2116
- Pay Station Locations nwnatural.com
or Toll Free..... 800-422-4012

MAILING ADDRESS FOR PAYMENTS

**NW NATURAL
P.O. BOX 6017
PORTLAND, OR 97228-6017**

ADD MAILING ADDRESS CHANGE OR COMMENTS HERE

PHONE