

Deanne Soulis

This comment is in reference to the \$10.00 inspection fee increase resulting in a total fee of 28.50.

The cost to run an inspection only Station has increased measurable over the last 20 years, but the last 3.5 years has many stations in desperate need of a fee increase as we face a seven dollar reduction once the safety inspection is removed. Most inspection only shops are closing or converting their facilities into a repair/maintenance shop in the current market. This has caused consumer frustration as they have to wait for much longer time frames as other longer maintenance/repair jobs could be ahead of them in line. As it stands now, we hear that complaint from customers that come in from a very popular oil change franchise that is next door. A fee increase at this time might not be popular, but would be easy for us to explain as everyone is experiencing increased costs on most consumer goods. Another talking point for us is the fact that there has not been a fee increase in the life of the program.

I do understand that this is a tough decision as you have many stake holders to consider, but please lean a little bit heavier towards the business owners on this one.

Thank you.