

Ann Jensen

I have long felt out of the loop on TCEQ permit reviews. Please expand your communications plan by offering broader and more timely public notice for permits and actions affecting water quality. Utilize the postal service to mail print materials in areas of the state the lack internet while at the same time utilize a robust set of online platforms to disseminate public notices more widely and promptly. Please also streamline and simplify the process for requesting reconsideration of contested case hearings and provide clearer guidelines and criteria for when and how public requests will be considered and when the public will hear your response.