

Naomi Bui

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Having lived here for nearly thirty years, I can say the quality of municipal tap water has gone up and down more than once.

There is sometimes a faint rotten-egg odor when I run the hot water, which suggests something is wrong in the system.

Sediment collects at the bottom of our water pitcher within a day, and the filter turns dark in weeks.

My white sinks and tubs develop stubborn stains that no ordinary cleaner removes.

I have sensitive skin, and my dermatologist suggested that the chlorine and hardness may be contributing.

Many of the water mains in the south side are more than seventy years old and break far too often.

Aging pipes are likely the main cause of discoloration, and replacing them should be a funded priority.

Test results should be posted online in an easy-to-read format, not buried in a long annual report.

Any rate increase should be tied directly to measurable improvements in water quality and reliability.

Local schools should test their drinking fountains regularly and make the results public.

I would appreciate a written response explaining what steps will be taken to improve conditions in the hillside area.