

## Laura Campbell

**Submit Date:** October 13, 2026 12:00 AM PT

**Comment Code:** I-282-1

I run a small household budget and have noticed that water quality problems in my street are costing us real money. My kids refuse to drink the tap water because of a metallic aftertaste that appears after heavy rain. I have seen brownish or rusty water come out of the faucet several times, usually in the winter. I worry about microplastics and pharmaceutical traces that standard treatment may not remove. Treatment plant upgrades have been delayed repeatedly, and residents are left to cope with the consequences. I would welcome volunteer citizen sampling programs that work together with the utility and local scientists. Renters like me cannot replace pipes or fixtures, so we depend completely on the quality delivered to the building. We spend more than I would like on bottled water and filter cartridges every month. Local schools should test their drinking fountains regularly and make the results public. Many residents are not native English speakers, so notices should be translated into the common local languages. Environmental groups in the region have valuable data, and I think the utility should partner with them more openly. I remain hopeful that, with proper funding and oversight, we can restore confidence in our water supply.