

Jin Kim

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I am commenting as a longtime customer of the local water system in the north end. Guests have commented on the taste of the water, and I am honestly a little embarrassed to serve it. I worry about microplastics and pharmaceutical traces that standard treatment may not remove. I would like to know how often the system tests for bacteria such as E. coli and coliform. Algae blooms in the reservoir have been reported, and I want to be sure toxins are properly screened for. Pregnant women and infants are the most vulnerable, so safety margins should be strict and well communicated. Our family doctor asked whether we drink from the tap, which made me realize this is a real health question. I do not want to be an alarmist, but the uncertainty about long-term exposure makes it hard to feel at ease. I have watched crews dig up the same street three times in just under a year, and each repair seems to stir up the water again. I requested a copy of our latest water quality report and found it full of jargon that no ordinary resident can interpret. Gardeners nearby have noticed that tap water leaves white residue on leaves and seems to stunt some plants. If improvements are made, I would gladly share the results with neighbors and help spread the word.