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I am commenting as a longtime customer of the local water system in our apartment complex.

My dog sniffs at the water bowl and walks away when I fill it from the tap, which tells me something is off.

I would like to see regular testing for manganese and iron, since they seem to cause most of our staining.

Radon and uranium in groundwater can be a hidden problem, and I do not think residents are informed enough.

Emergency repairs are fine, but a long-term capital plan would prevent so many of these problems.

I have watched crews dig up the same street three times in twenty years, and each repair seems to stir up the water again.

The cost of constantly replacing the water heater and appliances because of scale adds up to a hidden tax.

Affordable access to safe water ought to be treated as a basic public service, not a luxury.

Many residents are not native English speakers, so notices should be translated into the common local languages.

Gardeners nearby have noticed that tap water leaves white residue on leaves and seems to stunt some plants.

I would appreciate a written response explaining what steps will be taken to improve conditions in the south side.