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I am not an expert, but as an ordinary user of water from the shared building supply I have a number of observations to share.

Coffee and tea made with this water taste flat and slightly bitter compared with what I make when I travel.

I once filled a clear glass and found tiny particles floating in it, which really worried me.

My white sinks and tubs develop stubborn stains that no ordinary cleaner removes.

News about PFAS, the so-called forever chemicals, has made me wonder what is actually in our water.

Chlorine is necessary, but I think the amount used in the winter is higher than it needs to be.

Algae blooms in the reservoir have been reported, and I want to be sure toxins are properly screened for.

Dead-end lines in our small town allow water to sit for long periods, which hurts its quality.

Many of the water mains in my street are more than seventy years old and break far too often.

Real-time monitoring data for turbidity and chlorine should be available on a public dashboard.

Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.

I would be glad to help organize a neighborhood meeting with the utility to discuss water quality concerns.

Clean, safe, and good-tasting water is a reasonable expectation, and I hope we can meet it soon.