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I am writing to give feedback on the quality of our community water supply in the hillside area. I can taste the difference between morning and evening water, and the evening water is usually harsher. The water often has a noticeable chlorine smell every spring, which makes it unpleasant to drink straight from the tap. White scale builds up on our kettle, showerheads, and glassware much faster than it should. I worry about microplastics and pharmaceutical traces that standard treatment may not remove. As someone caring for an elderly parent, I need to be certain the water is safe for medications and cooking. People with weakened immune systems in our community need specific advisories whenever a problem is detected. I have watched crews dig up the same street three times in three years, and each repair seems to stir up the water again. Independent third-party testing, at least once a year, would build much more trust in the numbers. I would welcome volunteer citizen sampling programs that work together with the utility and local scientists. We spend more than I would like on bottled water and filter cartridges every month. Environmental groups in the region have valuable data, and I think the utility should partner with them more openly. Thank you for taking the time to read this, and I hope the feedback leads to concrete action.