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Submit Date: October 13, 2026 12:00 AM PT

Comment Code: I-188-1

I would like to describe what daily life looks like with the water quality we currently have in the south side. I have stopped cooking rice and pasta with tap water because the flavor of the food changes. The water runs cloudy for a few minutes on some days but not others, and the haze takes a while to settle in a glass. Hardness and total dissolved solids seem very high here, based on how quickly my appliances scale up. Treatment plant upgrades have been delayed repeatedly, and residents are left to cope with the consequences. The pump station near us hums loudly and the pressure fluctuates, which makes me doubt that it is properly maintained. Dead-end lines in our small town allow water to sit for long periods, which hurts its quality. Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes. Affordable access to safe water ought to be treated as a basic public service, not a luxury. Many residents are not native English speakers, so notices should be translated into the common local languages. My hope is that this comment, together with many others, will push the project toward real improvements.