

Arjun Sato

Submit Date: October 13, 2026 12:00 AM PT

Comment Code: I-354-1

As a resident of the hillside area for seven years, I feel the water quality issue deserves far more attention than it gets. The water often has a noticeable chlorine smell after the utility flushes the hydrants, which makes it unpleasant to drink straight from the tap.

The water in our toilet tank has a visible layer of grit that I have to scrub out regularly.

I would like to see regular testing for manganese and iron, since they seem to cause most of our staining.

I would like to know how often the system tests for bacteria such as E. coli and coliform.

Backflow prevention seems neglected in older buildings, and I would like to see an inspection program.

Clear explanations of what each limit means and how close our results come to it would help enormously.

Independent third-party testing, at least once a year, would build much more trust in the numbers.

Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.

Affordable access to safe water ought to be treated as a basic public service, not a luxury.

I installed a reverse osmosis system under the sink, but I resent paying for a fix that the utility should have handled.

Fishing and recreation on the nearby river depend on healthy source water, so protecting the watershed benefits everyone.

Small businesses such as cafes and bakeries in the downtown district are also affected, because water taste matters for their products.

At the last community meeting, many people raised their hands when asked if they use a filter at home.

Our community deserves transparency, investment, and accountability when it comes to what flows from our taps.