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Submit Date: October 13, 2026 12:00 AM PT

Comment Code: I-187-1

As a resident of the hillside area for five years, I feel the water quality issue deserves far more attention than it gets. The smell of chlorine is strongest when the weather turns hot, and it lingers on my hands after washing dishes. The water often has a noticeable chlorine smell after any repair work on the street, which makes it unpleasant to drink straight from the tap.

Laundry that should come out white sometimes ends up with orange or gray stains.

I am concerned about lead from old service lines, because many homes in our rural road were built decades ago.

News about PFAS, the so-called forever chemicals, has made me wonder what is actually in our water.

People with weakened immune systems in our community need specific advisories whenever a problem is detected.

Stormwater and sewer overflows near the intake worry me, and I would like to see separation projects accelerated.

When a violation occurs, notifications must reach residents immediately by text, phone, and mail, not days later.

Test results should be posted online in an easy-to-read format, not buried in a long annual report.

Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.

Our community deserves transparency, investment, and accountability when it comes to what flows from our taps.