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Submit Date: October 13, 2026 12:00 AM PT

Comment Code: I-461-1

I appreciate that this review is open to the public, because the water situation in the east side of town affects everyone.

There is sometimes a faint rotten-egg odor when I run the hot water, which suggests something is wrong in the system.

I can taste the difference between morning and evening water, and the evening water is usually harsher.

I would like to know how often the system tests for bacteria such as E. coli and coliform.

People with weakened immune systems in our community need specific advisories whenever a problem is detected.

The pump station near us hums loudly and the pressure fluctuates, which makes me doubt that it is properly maintained.

Repeated pressure drops every spring suggest that the distribution system needs serious investment.

Many of the water mains in the north end are more than seventy years old and break far too often.

Free home testing for lead and other contaminants should be offered to every household that asks.

We spend more than I would like on bottled water and filter cartridges every month.

The cost of constantly replacing the water heater and appliances because of scale adds up to a hidden tax.

I have started hauling jugs from the store, which is exhausting and not sustainable for an older person like me.

I am willing to participate in any pilot program, survey, or focus group related to water quality.