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Please accept this comment about water quality; I have been collecting notes on it for seven years. There is sometimes a faint rotten-egg odor when I run the hot water, which suggests something is wrong in the system. Ice cubes made from our tap water come out cloudy and carry a stale taste. I once filled a clear glass and found tiny particles floating in it, which really worried me. Laundry that should come out white sometimes ends up with orange or gray stains. Nitrate levels from nearby farm runoff are a worry, especially for households with infants. People with weakened immune systems in our community need specific advisories whenever a problem is detected. Emergency repairs are fine, but a long-term capital plan would prevent so many of these problems. I have started hauling jugs from the store, which is exhausting and not sustainable for an older person like me. Renters like me cannot replace pipes or fixtures, so we depend completely on the quality delivered to the building. I installed a reverse osmosis system under the sink, but I resent paying for a fix that the utility should have handled. Gardeners nearby have noticed that tap water leaves white residue on leaves and seems to stunt some plants. Many residents are not native English speakers, so notices should be translated into the common local languages. My hope is that this comment, together with many others, will push the project toward real improvements.