

Carlos Delgado

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Having lived here for six months, I can say the quality of the water from the kitchen faucet has gone up and down more than once.

Even after boiling, the water keeps a chemical smell that does not go away.

My white sinks and tubs develop stubborn stains that no ordinary cleaner removes.

I would like to know how often the system tests for bacteria such as E. coli and coliform.

Arsenic and other naturally occurring minerals concern me because I depend on water from the shared building supply.

Pregnant women and infants are the most vulnerable, so safety margins should be strict and well communicated.

Any rate increase should be tied directly to measurable improvements in water quality and reliability.

Renters like me cannot replace pipes or fixtures, so we depend completely on the quality delivered to the building.

Gardeners nearby have noticed that tap water leaves white residue on leaves and seems to stunt some plants.

Small businesses such as cafes and bakeries in our small town are also affected, because water taste matters for their products.

My hope is that this comment, together with many others, will push the project toward real improvements.