

Jacob Gonzalez

Submit Date: October 13, 2026 12:00 AM PT

Comment Code: I-451-1

I would like to describe what daily life looks like with the water quality we currently have in the north end. My kids refuse to drink the tap water because of a metallic aftertaste that appears after any repair work on the street. Guests have commented on the taste of the water, and I am honestly a little embarrassed to serve it. I once filled a clear glass and found tiny particles floating in it, which really worried me. The water in our toilet tank has a visible layer of grit that I have to scrub out regularly. I would like to know how often the system tests for bacteria such as E. coli and coliform. News about PFAS, the so-called forever chemicals, has made me wonder what is actually in our water. I do not want to be an alarmist, but the uncertainty about long-term exposure makes it hard to feel at ease. Repeated pressure drops in the winter suggest that the distribution system needs serious investment. When a violation occurs, notifications must reach residents immediately by text, phone, and mail, not days later. Clear explanations of what each limit means and how close our results come to it would help enormously. The cost of constantly replacing the water heater and appliances because of scale adds up to a hidden tax. I look forward to seeing a clear timeline and measurable targets for better water quality.