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Submit Date: October 13, 2026 12:00 AM PT

Comment Code: I-378-1

I am not an expert, but as an ordinary user of water from the shared building supply I have a number of observations to share.

Guests have commented on the taste of the water, and I am honestly a little embarrassed to serve it.

Even after boiling, the water keeps a chemical smell that does not go away.

My kids refuse to drink the tap water because of a metallic aftertaste that appears after the utility flushes the hydrants.

Dishes come out of the dishwasher with a film on them no matter which detergent we use.

I have seen brownish or rusty water come out of the faucet several times, usually in the winter.

Hardness and total dissolved solids seem very high here, based on how quickly my appliances scale up.

People with weakened immune systems in our community need specific advisories whenever a problem is detected.

Backflow prevention seems neglected in older buildings, and I would like to see an inspection program.

Residents deserve to see trends over many years, not only a single snapshot of the current results.

When a violation occurs, notifications must reach residents immediately by text, phone, and mail, not days later.

If improvements are made, I would gladly share the results with neighbors and help spread the word.