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This is my formal comment on water quality conditions as I experience them in my street.

Even after boiling, the water keeps a chemical smell that does not go away.

After a main break the water looked like weak tea for almost two days before it cleared.

The water in our toilet tank has a visible layer of grit that I have to scrub out regularly.

Arsenic and other naturally occurring minerals concern me because I depend on the water from the kitchen faucet.

I have watched crews dig up the same street three times in seven years, and each repair seems to stir up the water again.

I requested a copy of our latest water quality report and found it full of jargon that no ordinary resident can interpret.

Free home testing for lead and other contaminants should be offered to every household that asks.

Independent third-party testing, at least once a year, would build much more trust in the numbers.

Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.

At the last community meeting, many people raised their hands when asked if they use a filter at home.

Neighbors in the hillside area talk about this issue constantly, and almost everyone has a story about odd-looking water.

Thank you for taking the time to read this, and I hope the feedback leads to concrete action.