

Liam Malik

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After three years here, I have developed strong opinions about the quality of water from the shared building supply.

Even after boiling, the water keeps a chemical smell that does not go away.

I once filled a clear glass and found tiny particles floating in it, which really worried me.

Dishes come out of the dishwasher with a film on them no matter which detergent we use.

Arsenic and other naturally occurring minerals concern me because I depend on water from the shared building supply.

Many of the water mains in our housing development are more than seventy years old and break far too often.

I have watched crews dig up the same street three times in three years, and each repair seems to stir up the water again.

Aging pipes are likely the main cause of discoloration, and replacing them should be a funded priority.

Independent third-party testing, at least once a year, would build much more trust in the numbers.

Test results should be posted online in an easy-to-read format, not buried in a long annual report.

A whole-house filtration system quoted at several thousand dollars is out of reach for most people around me.

Any rate increase should be tied directly to measurable improvements in water quality and reliability.

Small businesses such as cafes and bakeries in the hillside area are also affected, because water taste matters for their products.

Please prioritize the oldest neighborhoods first, since they have lived with these problems the longest.