

Rafael Santos

Submit Date: October 13, 2026 12:00 AM PT

Comment Code: I-479-1

I run a small household budget and have noticed that water quality problems in our subdivision are costing us real money. My kids refuse to drink the tap water because of a metallic aftertaste that appears after the utility flushes the hydrants. Sediment collects at the bottom of our water pitcher within a day, and the filter turns dark in weeks. The water runs cloudy for a few minutes every spring, and the haze takes a while to settle in a glass. I once filled a clear glass and found tiny particles floating in it, which really worried me. Runoff from road salt and fertilizers eventually reaches our water source, and I fear the long-term effect. I am concerned about lead from old service lines, because many homes in the south side were built decades ago. Backflow prevention seems neglected in older buildings, and I would like to see an inspection program. Sampling locations should include older neighborhoods and not just the sites that are easiest to reach. I tested my own water with a home kit, and the results did not match what the utility reports, which is troubling. Affordable access to safe water ought to be treated as a basic public service, not a luxury. Our local library hosted a talk about water safety, and it was packed, which shows how much people care. I would be glad to help organize a neighborhood meeting with the utility to discuss water quality concerns. My hope is that this comment, together with many others, will push the project toward real improvements.