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I appreciate that this review is open to the public, because the water situation in our apartment complex affects everyone.

Guests have commented on the taste of the water, and I am honestly a little embarrassed to serve it.

After a main break the water looked like weak tea for almost two days before it cleared.

Sediment collects at the bottom of our water pitcher within a day, and the filter turns dark in weeks.

Algae blooms in the reservoir have been reported, and I want to be sure toxins are properly screened for.

Nitrate levels from nearby farm runoff are a worry, especially for households with infants.

We have had to buy bottled water for formula preparation because we do not trust the tap.

Backflow prevention seems neglected in older buildings, and I would like to see an inspection program.

Aging pipes are likely the main cause of discoloration, and replacing them should be a funded priority.

Stormwater and sewer overflows near the intake worry me, and I would like to see separation projects accelerated.

When a violation occurs, notifications must reach residents immediately by text, phone, and mail, not days later.

Any rate increase should be tied directly to measurable improvements in water quality and reliability.

Neighbors in the east side of town talk about this issue constantly, and almost everyone has a story about odd-looking water.

I would like to be notified of any follow-up meetings or public hearings on this topic.