

## Catherine Fischer

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I would like to describe what daily life looks like with the water quality we currently have in the downtown district. My dog sniffs at the water bowl and walks away when I fill it from the tap, which tells me something is off. Pregnant women and infants are the most vulnerable, so safety margins should be strict and well communicated. A schedule for replacing lead service lines should be published, with clear dates and street-by-street progress. Repeated pressure drops after any repair work on the street suggest that the distribution system needs serious investment.

I have started hauling jugs from the store, which is exhausting and not sustainable for an older person like me. Renters like me cannot replace pipes or fixtures, so we depend completely on the quality delivered to the building. Neighbors in our rural road talk about this issue constantly, and almost everyone has a story about odd-looking water. Environmental groups in the region have valuable data, and I think the utility should partner with them more openly. My hope is that this comment, together with many others, will push the project toward real improvements.