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I would like to put on record my experience with the water in the east side of town, since many neighbors share the same worries.

Even after boiling, the water keeps a chemical smell that does not go away.

The water often has a noticeable chlorine smell when the weather turns hot, which makes it unpleasant to drink straight from the tap.

There is sometimes a faint rotten-egg odor when I run the hot water, which suggests something is wrong in the system.

Arsenic and other naturally occurring minerals concern me because I depend on the water coming out of our taps.

Algae blooms in the reservoir have been reported, and I want to be sure toxins are properly screened for.

As someone caring for an elderly parent, I need to be certain the water is safe for medications and cooking.

Storage tanks should be inspected and cleaned on a regular schedule, with the results shared with the public.

Any rate increase should be tied directly to measurable improvements in water quality and reliability.

Environmental groups in the region have valuable data, and I think the utility should partner with them more openly.

I would appreciate a written response explaining what steps will be taken to improve conditions in the older part of the city.