Shreya Hall

Comment Code: I-176-1

I am not an expert, but as an ordinary user of water from the shared building supply I have a number of observations to share.
Occasionally there is an earthy or musty taste to the water, especially after long weekends away.
I worry about microplastics and pharmaceutical traces that standard treatment may not remove.
Nitrate levels from nearby farm runoff are a worry, especially for households with infants.
I would like to see regular testing for manganese and iron, since they seem to cause most of our staining.
I have sensitive skin, and my dermatologist suggested that the chlorine and hardness may be contributing.
Treatment plant upgrades have been delayed repeatedly, and residents are left to cope with the consequences.
Dead-end lines in the downtown district allow water to sit for long periods, which hurts its quality.
Storage tanks should be inspected and cleaned on a regular schedule, with the results shared with the public.
I would welcome volunteer citizen sampling programs that work together with the utility and local scientists.
I requested a copy of our latest water quality report and found it full of jargon that no ordinary resident can interpret.
Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.
Any rate increase should be tied directly to measurable improvements in water quality and reliability.
Neighbors in the riverside district talk about this issue constantly, and almost everyone has a story about odd-looking water.
If improvements are made, I would gladly share the results with neighbors and help spread the word.