Abigail Tran

Comment Code: I-428-1

I run a small household budget and have noticed that water quality problems in the east side of town are costing us real money.
I have seen brownish or rusty water come out of the faucet several times, usually during the summer months.
I am concerned about lead from old service lines, because many homes in our small town were built decades ago.
I worry about microplastics and pharmaceutical traces that standard treatment may not remove.
The pump station near us hums loudly and the pressure fluctuates, which makes me doubt that it is properly maintained.
I have watched crews dig up the same street three times in two years, and each repair seems to stir up the water again.
Aging pipes are likely the main cause of discoloration, and replacing them should be a funded priority.
I requested a copy of our latest water quality report and found it full of jargon that no ordinary resident can interpret.
The boil-water notice last year arrived after we had already been drinking the water for nearly a day.
I installed a reverse osmosis system under the sink, but I resent paying for a fix that the utility should have handled.
A whole-house filtration system quoted at several thousand dollars is out of reach for most people around me.
Any rate increase should be tied directly to measurable improvements in water quality and reliability.
Many residents are not native English speakers, so notices should be translated into the common local languages.
At the last community meeting, many people raised their hands when asked if they use a filter at home.
Our community deserves transparency, investment, and accountability when it comes to what flows from our taps.