Bianca Anderson

Comment Code: I-199-1

I am commenting as a longtime customer of the local water system in our apartment complex.
Occasionally there is an earthy or musty taste to the water, especially after the utility flushes the hydrants.
The water in our toilet tank has a visible layer of grit that I have to scrub out regularly.
There is a thin yellow tint in the bathtub water that I first noticed about two years ago.
Chlorine is necessary, but I think the amount used during the summer months is higher than it needs to be.
My child developed skin irritation that cleared up only after we started using filtered water for baths.
The pump station near us hums loudly and the pressure fluctuates, which makes me doubt that it is properly maintained.
Storage tanks should be inspected and cleaned on a regular schedule, with the results shared with the public.
I installed a reverse osmosis system under the sink, but I resent paying for a fix that the utility should have handled.
Many residents are not native English speakers, so notices should be translated into the common local languages.
Neighbors in our housing development talk about this issue constantly, and almost everyone has a story about odd-looking water.
If improvements are made, I would gladly share the results with neighbors and help spread the word.