Nadia Shah

Comment Code: I-335-1

As a resident of the hillside area for nearly thirty years, I feel the water quality issue deserves far more attention than it gets.
The smell of chlorine is strongest every spring, and it lingers on my hands after washing dishes.
White scale builds up on our kettle, showerheads, and glassware much faster than it should.
Laundry that should come out white sometimes ends up with orange or gray stains.
The water runs cloudy for a few minutes when the weather turns hot, and the haze takes a while to settle in a glass.
Hardness and total dissolved solids seem very high here, based on how quickly my appliances scale up.
Runoff from road salt and fertilizers eventually reaches our water source, and I fear the long-term effect.
People with weakened immune systems in our community need specific advisories whenever a problem is detected.
Stormwater and sewer overflows near the intake worry me, and I would like to see separation projects accelerated.
I requested a copy of our latest water quality report and found it full of jargon that no ordinary resident can interpret.
Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.
I would appreciate a written response explaining what steps will be taken to improve conditions in the downtown district.