Mei Anderson

Comment Code: I-347-1

I would like to put on record my experience with the water in our rural road, since many neighbors share the same worries.
My dog sniffs at the water bowl and walks away when I fill it from the tap, which tells me something is off.
Ice cubes made from our tap water come out cloudy and carry a stale taste.
I have seen brownish or rusty water come out of the faucet several times, usually in the winter.
Dishes come out of the dishwasher with a film on them no matter which detergent we use.
Many of the water mains in the downtown district are more than seventy years old and break far too often.
Sampling locations should include older neighborhoods and not just the sites that are easiest to reach.
Residents deserve to see trends over many years, not only a single snapshot of the current results.
I would welcome volunteer citizen sampling programs that work together with the utility and local scientists.
Rebates for filters and plumbing replacement would make a real difference for low-income households.
Renters like me cannot replace pipes or fixtures, so we depend completely on the quality delivered to the building.
I installed a reverse osmosis system under the sink, but I resent paying for a fix that the utility should have handled.
Environmental groups in the region have valuable data, and I think the utility should partner with them more openly.
Many residents are not native English speakers, so notices should be translated into the common local languages.
Clean, safe, and good-tasting water is a reasonable expectation, and I hope we can meet it soon.