Sara Robinson

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I am commenting as a longtime customer of the local water system in our housing development.
My kids refuse to drink the tap water because of a metallic aftertaste that appears in the winter.
After a main break the water looked like weak tea for almost two days before it cleared.
I would like to know how often the system tests for bacteria such as E. coli and coliform.
As someone caring for an elderly parent, I need to be certain the water is safe for medications and cooking.
Test results should be posted online in an easy-to-read format, not buried in a long annual report.
I requested a copy of our latest water quality report and found it full of jargon that no ordinary resident can interpret.
I would welcome volunteer citizen sampling programs that work together with the utility and local scientists.
We spend more than I would like on bottled water and filter cartridges every month.
Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.
Many residents are not native English speakers, so notices should be translated into the common local languages.
Gardeners nearby have noticed that tap water leaves white residue on leaves and seems to stunt some plants.
I would appreciate a written response explaining what steps will be taken to improve conditions in the south side.