Daniel Perez

Comment Code: I-274-1

I am commenting as a longtime customer of the local water system in the older part of the city.
There is sometimes a faint rotten-egg odor when I run the hot water, which suggests something is wrong in the system.
Even after boiling, the water keeps a chemical smell that does not go away.
I am concerned about lead from old service lines, because many homes in my building were built decades ago.
Algae blooms in the reservoir have been reported, and I want to be sure toxins are properly screened for.
I have watched crews dig up the same street three times in five years, and each repair seems to stir up the water again.
Treatment plant upgrades have been delayed repeatedly, and residents are left to cope with the consequences.
Residents deserve to see trends over many years, not only a single snapshot of the current results.
I requested a copy of our latest water quality report and found it full of jargon that no ordinary resident can interpret.
A whole-house filtration system quoted at several thousand dollars is out of reach for most people around me.
Affordable access to safe water ought to be treated as a basic public service, not a luxury.
Renters like me cannot replace pipes or fixtures, so we depend completely on the quality delivered to the building.
I would be glad to help organize a neighborhood meeting with the utility to discuss water quality concerns.
Please keep residents informed with honest and timely updates, even when the news is not good.