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I would like to put on record my experience with the water in the riverside district, since many neighbors share the same worries.
The water often has a noticeable chlorine smell after the utility flushes the hydrants, which makes it unpleasant to drink straight from the tap.
I can taste the difference between morning and evening water, and the evening water is usually harsher.
Hardness and total dissolved solids seem very high here, based on how quickly my appliances scale up.
I worry about microplastics and pharmaceutical traces that standard treatment may not remove.
Nitrate levels from nearby farm runoff are a worry, especially for households with infants.
Several neighbors have reported stomach upset that they suspect is linked to the water, though nobody can prove it.
Dead-end lines in my street allow water to sit for long periods, which hurts its quality.
Treatment plant upgrades have been delayed repeatedly, and residents are left to cope with the consequences.
I have started hauling jugs from the store, which is exhausting and not sustainable for an older person like me.
The cost of constantly replacing the water heater and appliances because of scale adds up to a hidden tax.
Neighbors in our apartment complex talk about this issue constantly, and almost everyone has a story about odd-looking water.
Environmental groups in the region have valuable data, and I think the utility should partner with them more openly.
Small businesses such as cafes and bakeries in the south side are also affected, because water taste matters for their products.
I would appreciate a written response explaining what steps will be taken to improve conditions in the south side.