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I am not an expert, but as an ordinary user of city water I have a number of observations to share.
I have stopped cooking rice and pasta with tap water because the flavor of the food changes.
Guests have commented on the taste of the water, and I am honestly a little embarrassed to serve it.
Dishes come out of the dishwasher with a film on them no matter which detergent we use.
I once filled a clear glass and found tiny particles floating in it, which really worried me.
News about PFAS, the so-called forever chemicals, has made me wonder what is actually in our water.
We have had to buy bottled water for formula preparation because we do not trust the tap.
Emergency repairs are fine, but a long-term capital plan would prevent so many of these problems.
Dead-end lines in the downtown district allow water to sit for long periods, which hurts its quality.
I tested my own water with a home kit, and the results did not match what the utility reports, which is troubling.
I requested a copy of our latest water quality report and found it full of jargon that no ordinary resident can interpret.
Please prioritize the oldest neighborhoods first, since they have lived with these problems the longest.