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My family relies on water from our private well, and lately we have had reasons to question whether it is truly safe.
White scale builds up on our kettle, showerheads, and glassware much faster than it should.
Nitrate levels from nearby farm runoff are a worry, especially for households with infants.
As someone caring for an elderly parent, I need to be certain the water is safe for medications and cooking.
Emergency repairs are fine, but a long-term capital plan would prevent so many of these problems.
Real-time monitoring data for turbidity and chlorine should be available on a public dashboard.
Sampling locations should include older neighborhoods and not just the sites that are easiest to reach.
Free home testing for lead and other contaminants should be offered to every household that asks.
The cost of constantly replacing the water heater and appliances because of scale adds up to a hidden tax.
I have started hauling jugs from the store, which is exhausting and not sustainable for an older person like me.
I installed a reverse osmosis system under the sink, but I resent paying for a fix that the utility should have handled.
Please keep residents informed with honest and timely updates, even when the news is not good.