Oscar Lund

Comment Code: I-464-1

Thank you for the chance to comment; water quality is a top priority for my household in the older part of the city.
My kids refuse to drink the tap water because of a metallic aftertaste that appears in the early morning.
My dog sniffs at the water bowl and walks away when I fill it from the tap, which tells me something is off.
The smell of chlorine is strongest on some days but not others, and it lingers on my hands after washing dishes.
The water in our toilet tank has a visible layer of grit that I have to scrub out regularly.
Laundry that should come out white sometimes ends up with orange or gray stains.
Hardness and total dissolved solids seem very high here, based on how quickly my appliances scale up.
As someone caring for an elderly parent, I need to be certain the water is safe for medications and cooking.
Emergency repairs are fine, but a long-term capital plan would prevent so many of these problems.
The pump station near us hums loudly and the pressure fluctuates, which makes me doubt that it is properly maintained.
Treatment plant upgrades have been delayed repeatedly, and residents are left to cope with the consequences.
When a violation occurs, notifications must reach residents immediately by text, phone, and mail, not days later.
Free home testing for lead and other contaminants should be offered to every household that asks.
The cost of constantly replacing the water heater and appliances because of scale adds up to a hidden tax.
I would appreciate a written response explaining what steps will be taken to improve conditions in the hillside area.