Janet Barnes

Comment Code: I-262-1

I would like to put on record my experience with the water in the hillside area, since many neighbors share the same worries.
Guests have commented on the taste of the water, and I am honestly a little embarrassed to serve it.
Occasionally there is an earthy or musty taste to the water, especially during the summer months.
I have seen brownish or rusty water come out of the faucet several times, usually after heavy rain.
I once filled a clear glass and found tiny particles floating in it, which really worried me.
The level of disinfection byproducts in treated water should be disclosed clearly and in plain language.
Pregnant women and infants are the most vulnerable, so safety margins should be strict and well communicated.
People with weakened immune systems in our community need specific advisories whenever a problem is detected.
I have started hauling jugs from the store, which is exhausting and not sustainable for an older person like me.
Many residents are not native English speakers, so notices should be translated into the common local languages.
I would appreciate a written response explaining what steps will be taken to improve conditions in our housing development.