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I am writing to give feedback on the quality of the water from the kitchen faucet in the older part of the city.
The smell of chlorine is strongest in the winter, and it lingers on my hands after washing dishes.
I can taste the difference between morning and evening water, and the evening water is usually harsher.
The water runs cloudy for a few minutes after the utility flushes the hydrants, and the haze takes a while to settle in a glass.
Runoff from road salt and fertilizers eventually reaches our water source, and I fear the long-term effect.
Public health should be the first consideration when decisions are made about treatment and funding.
People with weakened immune systems in our community need specific advisories whenever a problem is detected.
Emergency repairs are fine, but a long-term capital plan would prevent so many of these problems.
Repeated pressure drops in the winter suggest that the distribution system needs serious investment.
I have watched crews dig up the same street three times in three years, and each repair seems to stir up the water again.
Affordable access to safe water ought to be treated as a basic public service, not a luxury.
I look forward to seeing a clear timeline and measurable targets for better water quality.