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Comment Code: I-410-1

I would like to describe what daily life looks like with the water quality we currently have in the hillside area.
I once filled a clear glass and found tiny particles floating in it, which really worried me.
White scale builds up on our kettle, showerheads, and glassware much faster than it should.
Radon and uranium in groundwater can be a hidden problem, and I do not think residents are informed enough.
Arsenic and other naturally occurring minerals concern me because I depend on water from the shared building supply.
Algae blooms in the reservoir have been reported, and I want to be sure toxins are properly screened for.
I have watched crews dig up the same street three times in five years, and each repair seems to stir up the water again.
Aging pipes are likely the main cause of discoloration, and replacing them should be a funded priority.
When a violation occurs, notifications must reach residents immediately by text, phone, and mail, not days later.
I would welcome volunteer citizen sampling programs that work together with the utility and local scientists.
Residents deserve to see trends over many years, not only a single snapshot of the current results.
Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.
At the last community meeting, many people raised their hands when asked if they use a filter at home.
Our local library hosted a talk about water safety, and it was packed, which shows how much people care.
Please prioritize the oldest neighborhoods first, since they have lived with these problems the longest.