Jasmine Lam

Comment Code: I-310-1

I am commenting as a longtime customer of the local water system in the older part of the city.
Coffee and tea made with this water taste flat and slightly bitter compared with what I make when I travel.
Occasionally there is an earthy or musty taste to the water, especially every spring.
I can taste the difference between morning and evening water, and the evening water is usually harsher.
White scale builds up on our kettle, showerheads, and glassware much faster than it should.
I worry about microplastics and pharmaceutical traces that standard treatment may not remove.
I do not want to be an alarmist, but the uncertainty about long-term exposure makes it hard to feel at ease.
Dead-end lines in our subdivision allow water to sit for long periods, which hurts its quality.
Test results should be posted online in an easy-to-read format, not buried in a long annual report.
Clear explanations of what each limit means and how close our results come to it would help enormously.
I would welcome volunteer citizen sampling programs that work together with the utility and local scientists.
Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.
Environmental groups in the region have valuable data, and I think the utility should partner with them more openly.
I would like to be notified of any follow-up meetings or public hearings on this topic.