Gabriel Soto

Comment Code: I-383-1

I have lived in the riverside district for three years and I want to share my concerns about the quality of our drinking water.
Guests have commented on the taste of the water, and I am honestly a little embarrassed to serve it.
My kids refuse to drink the tap water because of a metallic aftertaste that appears after heavy rain.
White scale builds up on our kettle, showerheads, and glassware much faster than it should.
I would like to know how often the system tests for bacteria such as E. coli and coliform.
Several neighbors have reported stomach upset that they suspect is linked to the water, though nobody can prove it.
Backflow prevention seems neglected in older buildings, and I would like to see an inspection program.
A schedule for replacing lead service lines should be published, with clear dates and street-by-street progress.
Sampling locations should include older neighborhoods and not just the sites that are easiest to reach.
The boil-water notice last year arrived after we had already been drinking the water for nearly a day.
Affordable access to safe water ought to be treated as a basic public service, not a luxury.
Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.
Rebates for filters and plumbing replacement would make a real difference for low-income households.
At the last community meeting, many people raised their hands when asked if they use a filter at home.
Thank you for taking the time to read this, and I hope the feedback leads to concrete action.