Arjun Hernandez

Comment Code: I-209-1

I am writing to give feedback on the quality of the water coming out of our taps in our rural road.
I once filled a clear glass and found tiny particles floating in it, which really worried me.
I worry about microplastics and pharmaceutical traces that standard treatment may not remove.
Pregnant women and infants are the most vulnerable, so safety margins should be strict and well communicated.
I have sensitive skin, and my dermatologist suggested that the chlorine and hardness may be contributing.
A schedule for replacing lead service lines should be published, with clear dates and street-by-street progress.
Test results should be posted online in an easy-to-read format, not buried in a long annual report.
Real-time monitoring data for turbidity and chlorine should be available on a public dashboard.
Any rate increase should be tied directly to measurable improvements in water quality and reliability.
I have started hauling jugs from the store, which is exhausting and not sustainable for an older person like me.
Our local library hosted a talk about water safety, and it was packed, which shows how much people care.
I would appreciate a written response explaining what steps will be taken to improve conditions in the east side of town.