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I am commenting as a longtime customer of the local water system in the north end.
Coffee and tea made with this water taste flat and slightly bitter compared with what I make when I travel.
There is sometimes a faint rotten-egg odor when I run the hot water, which suggests something is wrong in the system.
My white sinks and tubs develop stubborn stains that no ordinary cleaner removes.
Dishes come out of the dishwasher with a film on them no matter which detergent we use.
The water runs cloudy for a few minutes in the winter, and the haze takes a while to settle in a glass.
Nitrate levels from nearby farm runoff are a worry, especially for households with infants.
Public health should be the first consideration when decisions are made about treatment and funding.
My child developed skin irritation that cleared up only after we started using filtered water for baths.
Residents deserve to see trends over many years, not only a single snapshot of the current results.
Real-time monitoring data for turbidity and chlorine should be available on a public dashboard.
Gardeners nearby have noticed that tap water leaves white residue on leaves and seems to stunt some plants.
Neighbors in the riverside district talk about this issue constantly, and almost everyone has a story about odd-looking water.
My hope is that this comment, together with many others, will push the project toward real improvements.