Nikolai Murphy

Comment Code: I-301-1

Please accept this comment about water quality; I have been collecting notes on it for two years.
There is sometimes a faint rotten-egg odor when I run the hot water, which suggests something is wrong in the system.
My dog sniffs at the water bowl and walks away when I fill it from the tap, which tells me something is off.
Occasionally there is an earthy or musty taste to the water, especially every spring.
I once filled a clear glass and found tiny particles floating in it, which really worried me.
Sediment collects at the bottom of our water pitcher within a day, and the filter turns dark in weeks.
Chlorine is necessary, but I think the amount used every spring is higher than it needs to be.
I would like to see regular testing for manganese and iron, since they seem to cause most of our staining.
Many of the water mains in our neighborhood are more than seventy years old and break far too often.
Backflow prevention seems neglected in older buildings, and I would like to see an inspection program.
Residents deserve to see trends over many years, not only a single snapshot of the current results.
I installed a reverse osmosis system under the sink, but I resent paying for a fix that the utility should have handled.
Many residents are not native English speakers, so notices should be translated into the common local languages.
I remain hopeful that, with proper funding and oversight, we can restore confidence in our water supply.