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This is my formal comment on water quality conditions as I experience them in our neighborhood.
The smell of chlorine is strongest after any repair work on the street, and it lingers on my hands after washing dishes.
Public health should be the first consideration when decisions are made about treatment and funding.
Emergency repairs are fine, but a long-term capital plan would prevent so many of these problems.
The pump station near us hums loudly and the pressure fluctuates, which makes me doubt that it is properly maintained.
Sampling locations should include older neighborhoods and not just the sites that are easiest to reach.
Water bills keep climbing, yet the quality has not improved, which feels unfair to families on fixed incomes.
Any rate increase should be tied directly to measurable improvements in water quality and reliability.
Our local library hosted a talk about water safety, and it was packed, which shows how much people care.
Many residents are not native English speakers, so notices should be translated into the common local languages.
Fishing and recreation on the nearby river depend on healthy source water, so protecting the watershed benefits everyone.
My hope is that this comment, together with many others, will push the project toward real improvements.